



For Immediate Release
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Texell Credit Union Named Visa DPS Client Achievement Winner for Lowest Fraud Rate

Temple, TX (April 8, 2019) – Texell Credit Union was presented with the Visa DPS (Debit Processing Services) Client Achievement Award in the *Lowest Fraud Category – Credit Cards* at the 2019 Visa DPS Conference in Denver, Colorado on March 19, 2019. The Lowest Fraud Rate award recognizes programs that proactively work with DPS fraud monitoring tools to maintain low rates of fraudulent transactions.

In addition to the fraud detection tools provided by Visa DPS, Texell has invested in software that helps identify potential fraud. For instance, it will alert Texell staff to unusual card and account activity and monitors for possible elder abuse, such as unauthorized account access.

“Texell takes fraud seriously. Worldwide, fraud is an increasingly common crime and is unfortunately becoming too familiar,” said Tony Hale, President and CEO of Texell Credit Union. “This award recognizes Texell’s commitment to protecting our members’ financial transactions and personal information,” Hale continued.

The Visa DPS Client Achievement Awards recognize clients that achieve the pinnacle of performance in key areas that drive business growth and cardholder satisfaction. The awards celebrate the partnership between DPS and their clients.

For more information, visit Texell.org

About Texell Credit Union

Texell Credit Union has seven branches in Central Texas and offers a variety of financial products and services for consumers and businesses. With roots dating back to the 1940s, Texell serves over 40,000 members. Texell has been honored with the Excellence in Lending Award from CUNA Mutual Group, the Desjardins Adult Financial Literacy Award from the Texas Credit Union League, as the “Best Bank/Credit Union” by the readers of the Temple Daily Telegram, “Best Credit Union” by the readers of the Killeen Daily Herald and the Belton Journal and consistently earns the highest five-star, superior rating for financial soundness from Bauer Financial. Visit www.Texell.org for more information.

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Todd Brockman, Senior Vice President, Visa Issuer Processing & Enablement & Head of DPS presents Visa DPS Client Achievement Award in the *Lowest Fraud Category – Credit Cards* to Mike Navarro, Area Director of Retail, Texell Credit Union.

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