

Pocket Change



March 2021 | Texell.org

EARN DOUBLE BONUS POINTS on Gas and Groceries!

For a limited time, accelerate your BONUS Reward Points when you pay for everyday necessities!

Here's how:

Earn extra BONUS points for each dollar spent on **gas and groceries** between February 1 and March 31, 2021.¹

- Platinum BONUS cards earn 2 points for every dollar spent (1 point for all other purchases)²
- Signature BONUS cards earn 2.5 points for every dollar spent (1.25 points for all other purchases)²

It's that easy. For **groceries and gas**, use your Signature or Platinum BONUS Credit Card and accelerate your rewards!

¹Promotion subject to change without notice. For complete BONUS Reward program details visit Texell.org. All extra BONUS Reward Points will be added to your account no later than May 5, 2021.

²No points are earned for fees, cash advances, ATM withdrawals or balance transfers posted to your account.



Important:

CHANGE TO TRAVEL NOTIFICATIONS:

To protect you from fraud, please contact Texell before you travel to Florida. Avoid interrupted debit or credit card usage by calling us at **254.774.1604** and selecting **option 6** to speak with a representative prior to your travel dates.

You may still need to respond to calls or texts from the Texell Fraud Prevention team while travelling domestically or internationally.

DRIVE AHEAD WITH 90 DAYS NO PAYMENT!



For a limited time, get 90 days with no payments on all Auto Loans.

Enjoy the freedom of no payment for 90 days and rates as low as 1.49% APR¹ on Auto Loans. Take the wheel on this great offer, before it's gone!

Here's how:

- Get approved online at [Texell.org](https://www.texell.org) or by calling 1.855.773.1604.
- Hurry, offer ends April 3, 2021.

Our Auto Loan Heroes are standing by.

¹With approved credit. Auto loan must be applied for between 2/4/21 and 4/3/21, and approved and booked by 4/3/21. Vehicles currently financed at Texell not eligible for refinance. Auto rates current as of 2/1/2021 and subject to change. Contact Texell Credit Union for complete details.

HOW TO AVOID EMAIL, TEXT, AND PHONE SCAMS

Phishing: These are unauthorized emails that request sensitive information. They often take the form of a message from a financial institution asking you to provide account information due to a computer error, as part of a system upgrade, or even as part of an enhanced internet security initiative. Sometimes they are worded to cause you concern over access to your account. For example, "your account/credit card has been suspended."

These fraudulent emails often contain links to a website that may look real but is not. The information requested may include account numbers, user names, access codes, and passwords. Do not enter your account information if you reach such a site.

Vishing calls: Individuals receive an automated or live phone call from an unknown number stating that their card is blocked. Account-holders are asked to provide or enter their full card number and PIN or CV2 (security code on the back of your card) information to reactivate their card. Sometimes, if the calls go unanswered, a voicemail message is left instructing the account holder to contact a number to reactivate their card.

Text Smishing messages: Text messages (or SMS messages) referencing compromised cards and suspended accounts are

typical. The text (SMS) message includes a number for reactivation.

Remember, we already have your information. We will never call, email, or text you for your card number, username or passwords, or any other personal data. If you receive this type of phishing email or text, please forward it to us at services@texell.org.

If you have entered information about your Texell accounts on a suspicious site, text message, or phone call, please call our Contact Center immediately at **1.855.773.1604** to help you take the necessary steps to protect your account your cards.

Be assured that our systems remain secure and are not the cause of these fraud attempts. Often, the criminals behind these fraud attempts target multiple financial institutions with the hopes of tricking members/customers into sharing their sensitive data.

We are committed to educating and helping members avoid becoming victims of these types of scams.



Remember: Texell will never call and ask for your personal information.